

Rev: 3.0



NDE Solutions are committed to delivering high-quality services that meet or exceed customer expectations.

Our commitment aligns with our company values of Professionalism, Perceptiveness, Passion, and Productivity, ensuring excellence in everything we do.

As an integral component of our ISO 9001-certified Quality Management System, NDE Solutions is dedicated to:

- Providing High-Quality Services We consistently deliver reliable and innovative asset integrity inspection solutions tailored to our customers' needs.
- Fulfilling Legal and Other Requirements We comply with all applicable regulations, standards, and contractual obligations to maintain the highest levels of quality.
- Continuous Improvement We are committed to the ongoing improvement of our Quality Management System, ensuring efficiency and effectiveness in our processes.
- Customer Satisfaction We actively engage with our customers to understand their requirements and provide value-driven solutions.
- Employee Involvement We promote a culture of quality awareness and encourage all employees to contribute to the enhancement of our services.

NDE Solutions operates within the scope of accreditation for the provision of Asset Integrity Inspection Services within Australia and internationally, including Provision of Inspection Services, Non-Destructive Testing, AICIP/API/NACE Inspections, Metallurgical Assessments, Mechanical Services. Research, Development, and Implementation of Advanced Inspection Technologies.

We integrate our company values into our quality approach:

- Professionalism We maintain the highest standards in service delivery and integrity.
- Perceptiveness We remain attuned to our customers' needs and industry advancements.
- **Passion** We are determined to achieve excellence in quality performance.
- **Productivity** We optimise our processes to ensure efficiency without compromising quality.

Senior management will review this policy annually to ensure its continued relevance and effectiveness. It will be made available on the NDE Solutions website for all interested parties.

Approved by Management

Joshua Cleary

Chairperson of the Board

21st March 2025

Ian Coker

Chief Executive Officer

21st March 2025